

# Islay and the Covid-19 Virus

**Last Updated 8/4/20 (2pm)**

This document is an attempt to pull together in one place what is happening re the effects of the Covid-19 virus on the businesses, organisations, health services, transport etc affecting Islay and Jura in one place. Most of it has been collected from Facebook and other sources.

While I have tried my best to be accurate, I cannot accept any responsibility for what is or is not here. If you find an error, or something is missing please e-mail [scottcurrie.islay@gmail.com](mailto:scottcurrie.islay@gmail.com) with suggested new text. If in doubt contact the service/business direct.

**I will now only update this if there are changes as things seem to have settled.**

**NOTE – the Community Council is acting as a “one stop shop” for all information, including this document - <https://www.islaycommunitycouncil.org/>**

[Changes since Monday 6th April](#)

**Added :-**

**Altered :-** Campbells of Islay; Dentist; Islay Quilters; Islay Community Store Cupboard (Welfare Boxes); Islay Shop

## CALMAC ESSENTIAL LIFELINE TIMETABLE – As from 27<sup>th</sup> March 2020

Mon- Fri	Kennacraig to Port Ellen 07:00 arr 09:10
	Port Ellen to Kennacraig 09:45 arr 11:55
	Kennacraig to Port Askaig 13:00 arr 14:55
	Port Askaig to Kennacraig 15:30 arr 17:25
Saturday	Kennacraig to Port Ellen 07:00am arr 09:10
	Port Ellen to Kennacraig 9:45 arr 11:55
	Kennacraig to Port Askaig 13:00 arr 14:55
	Port Askaig to Kennacraig 18:00 arr 19:55
Sunday	Kennacraig to Port Askaig 10:00 arr 11:55
	Port Askaig to Kennacraig 13:30 arr 15:25

See Calmac entry below for further details re who can travel.

## General Information

If you are bored sitting at home, and are wondering why the Government have taken such drastic action, there are a number of scientific reports which have influenced them at <https://www.imperial.ac.uk/mrc-global-infectious-disease-analysis/news--wuhan-coronavirus/>

**SCOTTISH GOVERNMENT** advice and information is at <https://www.gov.scot/coronavirus-covid-19/>

**General HEALTH** advice is at <https://www.nhsinform.scot/coronavirus> - see DOCTORS below for local advice

**LOCAL GOVERNMENT** updates can be found at <https://www.argyll-bute.gov.uk/news> . Argyll & Bute also have a Covid-19 specific set of pages at [https://www.argyll-bute.gov.uk/coronavirus/help-for-communities?fbclid=IwAR1VVaD-YIKhE\\_oH5Rj2tIQgJF\\_5cNfmcSRUqKfs\\_UrgrfWCOuXOSIR-0\\_w](https://www.argyll-bute.gov.uk/coronavirus/help-for-communities?fbclid=IwAR1VVaD-YIKhE_oH5Rj2tIQgJF_5cNfmcSRUqKfs_UrgrfWCOuXOSIR-0_w)

**ISLAY VOLUNTEER NETWORK** - On Islay, there is a network of volunteers being set up to do shopping and collect medication for those who are self-isolating or have been told to isolate, or are over 70. Everyone should get a leaflet through their door.

When requested, volunteers will make contact with nominated people in isolation, with consent, and provide a friendly voice and offers of practical support.

Volunteers will be able to get groceries from Coop, and other shops, and organise for these groceries to be delivered and paid for etc, by a very small and dedicated team, utilising stringent hygiene techniques.

When requested, medication can be collected from your dispensing medical practice or Islay Pharmacy.

Frequent contact will be kept with those in isolation to ensure mental and physical wellbeing, by phone and other electronic means.

**If you need volunteer help** – please contact your area co-ordinator from the list below

**If you wish to volunteer** - please contact your area co-ordinator and instructions will be given. If you are formally volunteering or just helping out neighbours you should heed the advice at [https://bit.ly/VOLUNTEERING\\_SAFEELY](https://bit.ly/VOLUNTEERING_SAFEELY)

**If you wish to contribute financially to this effort please visit** [https://www.gofundme.com/f/islay-resilience-fund?utm\\_source=customer&utm\\_medium=copy\\_link&utm\\_campaign=m\\_pd%20share-sheet&fbclid=IwAR30WoDY6JSAgOdgkrHaWCYss3EvqyrShGM37LTJdGAH8cgHd2J2DMQw6Ew](https://www.gofundme.com/f/islay-resilience-fund?utm_source=customer&utm_medium=copy_link&utm_campaign=m_pd%20share-sheet&fbclid=IwAR30WoDY6JSAgOdgkrHaWCYss3EvqyrShGM37LTJdGAH8cgHd2J2DMQw6Ew)

## ISLAY VOLUNTEER CO-ORDINATOR LIST

Bowmore	Pat Farrington	<a href="mailto:xraypat@hotmail.com">xraypat@hotmail.com</a>	810403	07880 934454
Bowmore	<b>Dougie McFadzean</b>	<a href="mailto:dougiemcfadzean@hotmail.com">dougiemcfadzean@hotmail.com</a>	810087	07918 984889
Bridgend North	Katherine Urquhart	<a href="mailto:Katherine@sornbank.co.uk">Katherine@sornbank.co.uk</a>	810544	07827998787
Bruichladdich	Bronwen Currie	<a href="mailto:Bron.currie@gmail.com">Bron.currie@gmail.com</a>	850006	07585 942021
Gruinart	Janet Waterworth	<a href="mailto:janet@coullabus.co.uk">janet@coullabus.co.uk</a>	850596	07950 023102
North Islay	David Graham	<a href="mailto:david@ballygrant-inn.co.uk">david@ballygrant-inn.co.uk</a>	840277	
Port Charlotte & Rhinns	Jenni Minto	<a href="mailto:jennimminto@gmail.com">jennimminto@gmail.com</a>	850180	07900 152676
South Islay	Alison MacGilvray (SID)	<a href="mailto:southislaydevelopment@gmail.com">southislaydevelopment@gmail.com</a>	300579	07876 643903

## Specific Islay Information (Alphabetical Order)

### **AIRPORT (Facebook 26/3/20)**

We have been working closely with [Transport Scotland](#) and aviation partners to ensure our airports can continue their unique role in the provision of lifeline services for our communities.

In order to maintain these vital air links, we have made the difficult, but necessary, decision to close all of our airports to scheduled flights and routine general aviation traffic with effect from Sunday, March 29, 2020.

We will remain open for lifeline and essential services. Read more here:

<https://www.hial.co.uk/.../hial-airports-to-remain-open-for-.../>

### **AN GLEANN TABLET (Facebook 23/3/20)**

With latest government advice to close all non essential businesses we regret to advise that An Gleann will be closed for the foreseeable future, but our online shop WILL be open.

### **ARDNAHOE DISTILLERY – (Facebook 25/3/20)**

Due to the ongoing situation with regards to Covid-19, Ardnahoe Distillery has made the difficult decision to stop our food delivery service within Kilmeny, with immediate effect.

## **ARGYLL & BUTE BIN COLLECTION (e-mail 5/4/20)**

During the coronavirus (COVID 19) pandemic, the council will introduce a simplified, two-weekly bin collection where recycling and general waste will be collected at the same time.

Please put out up to two bins on the day that you would normally put out your recycling (blue bin/bag). This applies to all areas; but if you live in Kintyre or on Bute, please find your arrangements in the tables at the end of this article.

This gives each household more collections.

However, the consequence is that, for the time being, recyclable materials will go into the general waste stream. This allows us to organise a schedule that will protect our staff and meet guidance on social distancing.

## **ARGYLL & BUTE COUNCIL (Facebook 27/3/20)**

A dedicated helpline offering advice to vulnerable people across Argyll and Bute during the coronavirus outbreak is now available. Open to anyone who may have difficulties accessing food or prescriptions or have financial or personal concerns, the Caring for People helpline 01546 605 524 is available Monday to Friday, 9am to 5pm.

An answer machine service will be available to leave a message out-with office hours and at weekends. A member of staff will get in touch during office hours. We want to do our best to get help where it is most needed. Please leave this line open for vulnerable people who may not be able to help themselves if you have other options.

An online request for help form is also available

<https://www.argyll-bute.gov.uk/.../coronavirus-caring-people-...>

The council announced a large number of closures and changes (24/3). Those that will affect most are

NO collection of blue bins (Recycling) – green bins continue as normal  
Civic Amenities (the dump) and all offices closed  
Public toilets closed.  
Roadworks ceased, except for emergency repairs.

Full list can be seen at <https://www.argyll-bute.gov.uk/news/2020/mar/changes-bins-roads-and-amenity-services>

## **ARGYLL & BUTE Integration Joint Board Meeting (Facebook 24/3/20)**

Argyll and Bute Integration Joint Board Meeting is taking place 25/3/20 by audio only. Furthermore arrangements have been put in place to support audio recording of the meeting, which will subsequently be hosted on our website as a Public Record.

## **ARGYLL & BUTE RAPE CRISIS (Facebook 24/3/20)**

A & B Rape Crisis have opened a new support line to provide support to all survivors of sexual trauma, including rape, sexual assault and childhood sexual abuse, whether the abuse is recent or historic. The service is also available to non-offending family members. Line open 9am to 4 pm Monday to Friday 07741 645530 or support@ab-rc.orh.uk

## **ARGYLL COLLEGE (UHI) (Facebook 25/3/20)**

Formal examinations held in colleges or other invigilated venues will not take place in May. Programme teams are planning alternative methods of assessment, which may involve some kind of coursework, or an online 'open book' exam. You will be informed directly of any changes by your programme or module leader as soon as possible.

Cha tèid deuchainnean foirmeil a thèid a chumail ann an colaistean no ionadan eile a cumail anns a' Chèitean. Tha sgiobaidhean prògram a' dealbhadh dhòighean measaidh eile, a dh' fhaodadh a bhith a' toirt a-steach obair cùrsa air choireigin, no deuchainn air-loidhne 'leabhar fosgailte'. Thèid innse dhut gu dìreach le atharrachaidhean sam bith bho stiùiriche a' phrògram stiùiriche modal agad cho luath 's a ghabhas.

Students – your tutor will be in contact with you to advise on the best way to continue your studies and will be able to advise on what online resources are available to you. Please check your UHI email address (student number@uhi.ac.uk ) regularly.

## **BALLYGRANT INN/KILMENY SENIOR CITIZENS FUND (E-mail 22/3/20)**

FREE Soup and homemade bread daily delivery to Senior Citizens in Kilmeny area at lunchtime 7 days. 'phone 840277 to be placed on delivery schedule.

## **BALLYGRANT INN & RESTAURANT (E-MAIL 22/3/20)**

The Inn is closed to all visitors/holidaymakers as per Government instruction only providing accommodation for emergency personnel eg. Scottish Water, SSE, RNLI etc. Bar/ Restaurant also closed. We have applied to Argyll & Bute Council and been granted permission to offer Takeaway Meals and drinks with optional delivery service within Kilmeny area available; no junk food curries, casseroles and home-made pies. Takeaways available from 6.00pm until 8.00pm Menu and full details on Facebook page and leaflet drop Kilmeny area.

## **BANK OF SCOTLAND (Facebook 25/3/20)**

Opening 10am until 2pm Monday to Friday. See <https://www.bankofscotland.co.uk/helpcentre/coronavirus.html>

## **BAPTIST WALKS (Ileach 28/3/20)**

Cancelled for now.

## **BOWMORE ENGINEERING (Facebook 23/3/20)**

Bowmore Engineering is closed until further notice.

## **BOWMORE FILLING STATION (Facebook 1/4/20)**

Change of opening hours

Monday to Friday 8.30 am to 2pm; Saturday 8:30 to 1:00pm

Closed Sunday

## **BOWMORE HOTEL (Facebook 21/3/20)**

Takeaway menu available – hours not known.

## **BOWMORE HOUSE HOTEL (Facebook 22/3/20)**

Until further notice we have closed the Bowmore House B&B to all but essential workers (we only have 1 at the moment)

## **BRUICHLADDICH MINI-MARKET (by observation!)**

Take away rolls, tea, coffee etc – café part closed. Shop closing at 3 every day, Sunday 11 – 3pm

## **BRIDGEND HOTEL (Facebook 22/3/20)**

Closed until further notice.

## **BRIDGEND SHOP (Facebook 25/3/20)**

Opening hours will change from Monday to 9am - 5.30pm Monday to Saturday, 3-5pm Sunday until restrictions are lifted.

Post Office (Facebook 27/3) - New hours going forward will be Monday, Tuesday and Thursday 9am - 1pm.

## **BUILDBASE (Facebook 26/3/20)**

Islay Buildbase is closed until further notice.

Despite our branch closures across the country, we still want to support our local community in Islay and provide the absolutely necessary materials for the locals during these difficult times. To do this, we will have restricted opening hours where we will operate at an absolute minimal level.

This is for the collection of essential materials only. The order must be called ahead and paid for or added to your existing account so that we can leave it at the gate to be collected, keeping it absolutely contact free.

Available Monday to Friday - 9am til 3pm. Call us on 01496 302234 during the hours mentioned above.

## **BUTCHERS (A.S. Porter) (Facebook 25/3/20)**

Revised opening hours 8am to 1pm Tuesday to Saturday

## **BUS SERVICES (Facebook 19/3/20)**

As of Monday 23<sup>rd</sup> March, busses will provide the school holiday service. No cash payments accepted.

CITYLINK – Revised Campbeltown to Glasgow service -  
[https://www.citylink.co.uk/timetables/MARCH%202020/web\\_926.pdf](https://www.citylink.co.uk/timetables/MARCH%202020/web_926.pdf)

## **CALMAC (Press 19/3/20, updated 28/3/20)**

As of today 28Mar we will no longer accept cash payments. Card payment, Apple Pay, Google Pay will be accepted.

From now on ferries will be for those who live on our islands, who have an essential need to travel to or from the mainland, and for essential supplies or business. Nothing else. The return of non-residents from islands back to the mainland will also be deemed essential travel.

Only if a prospective traveller can evidence that they are either an island resident, a key worker or travelling to provide medical support to family members will they be sold a ticket and permitted to travel.

- For residents that evidence could be a recent utility bill plus photo ID or Island Card.
- For a key worker that is someone who need access to the islands in the course of their business. Each local authority has a list of key workers.

Business and freight can continue to use the services.

Normal timetable, but no forward booking until July and no food or beverage sales. On freight, they are giving priority to vehicles carrying food for shops, medical supplies, emergency services equipment, fuel and livestock - everything else may be bounced to a later sailing. Details at <https://www.calmac.co.uk/>

## **CAMPBELLS OF ISLAY (Facebook 6/4/20)**

To encourage social distancing we have marked out 2 metres gaps in store, please keep back from other customers. We will only be allowing 4 customers in the store at any time.

We strongly advise customers to call in an order with us for it to be delivered to you or collected the following day. If you wish a newspaper delivered each day please advise as we have volunteers delivering around Port Ellen.

Monday to Saturday 1030-1800

Sunday 1300-1600

## CANTELINA FESTIVAL (Ileach 28/3/200)

Cancelled for 2020, back in 2021

## CELTIC HOUSE (Facebook 30/3/20)

  The Celtic House Book Delivery Service  

Because the comfort of books is very needed at the moment, we at the Celtic House are happy to announce our new book delivery service! Two options are available to you:

- If we have the book you'd like to order in stock, we can hand deliver it directly to you if you are in Bowmore (books will be handled wearing gloves, placed in a bag, and left at your home following your instructions), or post it to you if you live elsewhere.

- If we don't have the book in stock, we can have it posted to you directly from our supplier [Gardners](#) (delivery will take 2 to 3 working days). **NOTE - UPDATE 30/3/20 Temporarily not taking more orders due to being swamped, but below still applies.**

To place an order, simply email us at [colinproy@gmail.com](mailto:colinproy@gmail.com) with the titles you wish to order and your phone number, and we will call you back within the next working day at the latest to arrange card payment and discuss delivery options. Hand delivery in Bowmore is free, and shipping costs start from £1.70 and will depend on the weight of your order. UK shipping will be free for any book order over £20!

If you need inspiration, check out our [#CelticHouseWeeklyBookRecommendations](#), or don't hesitate to ask, we'll be happy to help! 🤗

## CHIT CHAT STROLLERS (Ileach 27/3/20)

Cancelled until further notice.

## CHURCHES

All Churches are closed for services. Society of Friends (Quakers) are meeting by Zoom videoconferencing.

## CO-OP Shops

### BOWMORE CO-OP (Facebook 27/3/20)

We will continue to close 10am-11am for replenishment excluding Sunday.

11-12 will continue to be for our nhs staff, our vulnerable customers, carers, and volunteers, Please respect this decision and only shop at this time if this applies!!

There will continue to be a limit of customers at any one time and new restrictions will be in place on lottery.....Only 1 lucky dip per customer, No lottery payouts., No scratch card sales or payouts, This is deemed as non essential and should help speed up the process at checkouts Thank you for your continued support and patience at this difficult time!



ONLY 20 CUSTOMERS IN THE STORE AT ANY ONE TIME.

Stores closing at 8.00pm as from 24/3/20

### **PORT ELLEN CO-OP (Facebook 26/3/20)**

Will close 11:30am-12:30pm to allow for replenishment.12:30 to 13:30 for vulnerable customers ,nhs, carers and volunteers. There will continue to be a limit on customers in the store at one time and the new restrictions on lottery (as above) will be in place.

ONLY 6 CUSTOMERS IN THE STORE AT ANY ONE TIME.

### **COMMUNITY COUNCIL(Website)**

The Community Council are acting as a one-stop shop The Islay Community Council website (<https://www.islaycommunitycouncil.org/>) will temporarily be used to provide ongoing updates to the Islay Community regarding the current situation related to COVID-19 Coronavirus. Information will be fed in from a variety of key sources. We will also keep the page updated with national guidance and instructions from the Scottish and UK Governments.

### **COMMUNITY NURSES (Facebook 21/2/20)**

During the C19 outbreak your community nurses will be working predominantly from their cars to help reduce the risk of person to person transfer between their colleagues.

This means that you may see nurses parked up on their phones and laptops and having their meal breaks. Please don't make the assumption that they are skiving or have nothing to do. We cannot work from home and this is just another means of isolation to help reduce the risk of spreading this virus.

### **CREDIT UNION (Facebook 24/3/20)**

Both collection points closed until further notice.

Payments can be made by Standing Order (e-mail [admon@islay-jura-credit-union.co.uk](mailto:admon@islay-jura-credit-union.co.uk) for the form, or by BACS. Cash or Cheques can be left in a sealed envelope, clearly marked Credit Union at the Port Ellen Post Office (remember to include your passbook).Cheques and passbook can also be sent by mail to the post office (66 Frederick Crescent, Port Ellen, PA42 7BD). Payments will be processed on a Tuesday and books left at the Post Office will be available there for uplift from Thursday onwards.

Forms for loans or share withdrawals ca be downloaded from the website (<http://www.islay-jura-credit-union.co.uk/> ) and posted to the address above, along with your passbook.

AGM has been postponed indefinitely.

### **CRESSWELL CARS (Facebook 19/3/20)**

It's business as usual here at Cresswell Cars! Here for all your motoring needs 🚗🚘🚙

We are remaining open during this difficult time to serve the community. We are taking all necessary precautions and following the government guidelines regarding the COVID-19. We are reminding our customers that we offer a delivery & collection service - Please feel free to use this service as it is FREE OF CHARGE! In addition to this if any of our customers need anything picked up/collected we will be more than happy to help. Please just give us a phone.

Also if anyone would like their vehicle deep cleaned or sanitized this is a service we would be happy to provide.

## **DISTILLERIES**

All distilleries have closed their shops, cafes and tours. Their products can be bought on line or in the usual shops. See ARNAHOE for takeaway service.

## **DENTIST (Facebook 8/4/20)**

Due to COVID 19 GOV advice - we are now **closed for routine dental appointments**. In Case of Emergency severe pain, trauma bleeding swelling trauma. Please call 01496 810246 and leave information on our answering machine. Phone is checked regularly and I will call patients back for advice, triage. However our first step is to try medications for 48 h painkillers or antibiotic in case of swelling. If this is not helpful then we can arrange appointment, we are only allowed simple extraction. If any guideline will change I will update

I got also this information now from NHS about self help . I think this is good poster and please have a look at it. [Self help guide.pdf](#)

phone 01496 810246 email. [islay.juradental@gmail.com](mailto:islay.juradental@gmail.com)

## **DOCTOR (Facebook 3/4/20)**

Dr Angus MacTaggart on behalf of Islay Medical Services

Firstly, we want to say a big thank you to the vast majority of our patients who have been following advice on social distancing and guidance on accessing healthcare services as we progress through the Covid-19 pandemic. We also appreciate your patience as we all adjust to different ways of working with telephone consultations and the temporary suspension of services at Bowmore Medical Practice.

Any patient with concerns or queries relating to Covid-19 should continue to first check [www.nhsinform.scot/coronavirus](http://www.nhsinform.scot/coronavirus) for the latest advice and guidance on symptoms, self-isolation, when to seek medical attention, work related queries and shielding. If you cannot find the answer on the website or need to speak with someone, please call NHS24 on 111 who will direct your call to the most appropriate service. Any urgent medical issues which are not related to Covid-19 should continue to be directed to your GP surgery during normal

opening hours and NHS24 on 111 overnight and at the weekends. As always, in a life threatening medical emergency call 999.

In order to ensure we provide as safe a service as possible, we will not be taking the Easter Public Holiday next weekend and will be open as normal on Good Friday and Easter Monday (10th and 13th April).

We are aware that a number of patients have received shielding letters from the Scottish Government and that in some cases the reason for this is not clear. These letters were organised centrally and we have not been involved in identifying individual patients nor have we received a list of who has been sent these letters. We expect to receive this information soon and will be contacting each patient individually to discuss their letters in more detail.

As some of you may be aware, the guidance on wearing personal protective equipment (PPE) has changed in the past 24hrs. Over the next few days and weeks you may notice that Health and Social Care staff are wearing masks, goggles, aprons and gloves when dealing with patients or clients. This is an important part of reducing the spread of Coronavirus and protecting our workforce to ensure we stay healthy and can continue to provide essential care. Please don't be alarmed.

A huge amount of work has been going on behind the scenes to prepare our Health and Social Care Services for the anticipated increase in demand which we will see over the coming weeks. We have increased capacity in the hospital from 6 to 20 beds and are redeploying and recruiting staff to take on different roles as demand increases. I want to say a huge thank you to the entire team across Islay and Jura for their efforts which will hopefully ensure we are as well prepared as we can be.

Finally, despite the prospect of better weather over the next week or so, it is absolutely essential that we continue to observe social distancing and leave home only for the very few reasons outlined in the Government advice. It is only by following this advice that we will protect our NHS and save lives.

## **DUCK RACE (Facebook 19/3/20)**

With all the changes in the world at the moment the committee has decided to CANCEL the duck race for this year. Anyone that has bought ducks will have the money reimbursed.

## **DVLA (Facebook 25/3/20)**

For **cars, motorcycles and light vans** you do not need to do anything to extend your vehicle's MOT expiry date if it's on or after 30 March 2020. However, you must [keep your vehicle safe to drive](#). Your vehicle will be automatically given a 6-month MOT exemption. This will extend your current MOT expiry date by 6 months.

For full details [https://www.gov.uk/guidance/coronavirus-covid-19-mots-for-cars-vans-and-motorcycles-due-from-30-march-2020?utm\\_source=22a2f6ca-6a66-4923-a0ea-2125e8ee9679&utm\\_medium=email&utm\\_campaign=govuk-notifications&utm\\_content=immediate&fbclid=IwAR3G2TckWP05FAWW6Wvvp2zNq\\_Yzo551tESKAq1IfhB61clbpsc4-vCQBCs](https://www.gov.uk/guidance/coronavirus-covid-19-mots-for-cars-vans-and-motorcycles-due-from-30-march-2020?utm_source=22a2f6ca-6a66-4923-a0ea-2125e8ee9679&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate&fbclid=IwAR3G2TckWP05FAWW6Wvvp2zNq_Yzo551tESKAq1IfhB61clbpsc4-vCQBCs)

## **FEIS ILE (FACEBOOK 18/3/20)**

Following Scottish Government guidelines, with deep regret, we announce that Fèis Ìle 2020 is cancelled.

We are devastated to have to announce this. We love our festival and welcoming people from around the world. We have considered the impact on islanders, local businesses and visitors alike.

We have made this decision after lengthy discussions between the Committee and our distillery partners, and have concluded no other option was viable.

Please continue to support our island and we look forward to seeing you for Fèis Ìle 2021.

Finally, to those who have bought tickets direct from Fèis Ìle, you will be contacted by our volunteers in the next 14 days. Please be patient and we will be in touch. Thank you.

## **GAELIC COLLEGE (ICCI) (Facebook 23/3/20)**

Along with Cafaidh Blasta is closed until further notice. Students will continue to be taught by distance learning. Students can contact the college by e-mail to [islaygaeliccentre@gmail.com](mailto:islaygaeliccentre@gmail.com)

## **GALLOWAY & MACLEOD ANIMAL FEED (Email 24/3/20)**

Normal delivery service but no farm visits. Contact Debbie MacDougall 07930210659 or [DebbieMacDougall@galloway-macleod.co.uk](mailto:DebbieMacDougall@galloway-macleod.co.uk)

## **GLENEGADALE PLANTS (Facebook 31/3/20)**

As from this coming Friday (3/4/20) everyday we shall have a selection of plants available to buy. They will be displayed in the car park along with an honesty box. Everything is labelled. Please ensure you bring change as there won't be change available. Cheques are also accepted. If you want something specific left out then just phone on 07555050671.

Unfortunately, we don't have any boxes at the moment so perhaps bring something to carry the plants in. Thank you. We shall be open from Friday everyday except Sundays. And between the hours of 10am and 5pm. 🌸🌻🌼🌺🌹🌿🍀

## **GOLDEN DRAGON (Facebook 23/3/20)**

Takeaway as normal – 12-2, and 5pm to 9pm

## **GORTANVOGIE CARE HOME (Facebook 24/3/20)**

Visiting at Gortanvogie Care Home is not permitted for the time being. This is with an immediate effect. This is in line with the latest guidance and is for the greater good of everyone. We will take the very best care of your loved ones and although it will be a difficult time for families and residents, we will give reassurance to residents and make them

smile at least once every day! 😊. You can phone (01496 810 338) to ask after your loved one/to arrange a phonecall with them or keep in touch via email [gortanvogie-management@argyll-bute.gov.uk](mailto:gortanvogie-management@argyll-bute.gov.uk)

**UPDATE 27/3/20 Shona Hutchinson** - We all understand that for relatives not seeing them is causing anxiety and stress, and that you all want to be able to communicate with loved ones. I have been trying for a long time to get our IT department to help us have WIFI set up, linked to our 810600 number and had hoped this would be in place for Christmas as I had secured funding to pay for this. Unfortunately this didn't happen and have been chasing this since. Before I had to self isolate I had been in contact with IT, advising that this work needed to be done asap before we had to close the doors to next of kin. Unfortunately, this didn't happen.

I would be grateful if relatives would be patient with staff who are trying to care for your loved ones. We know you want to know all is well with your loved one, but staff have lots of priorities on their time caring for the individuals that are there. They have the added pressure of having to do all this without my physical support. Please be kind and understanding of the position my staff are in. They are doing their best in an unprecedented situation.

## **HAIRDRESSING**

Carole MacAffer – (Facebook 19/3/20) Due to recent update from Islay medical centre, I am stopping all mobile work for now, hope you all keep well.

Laurie Love – (Facebook 23/3/20) – closed until further notice.

Linda Williams – (e-mail 24/3/20) – closed until further notice.

Lorraine Woodrow – (Facebook 21/3/20 – closed until further notice

## **HAND SANTITISERS (Facebook 3/4/20)**

The distribution of hand sanitizers is progressing, serving front line services first, then the vulnerable and hopefully next week to all occupied households.

PLEASE be patient! Gemma at Spirited Soaps is working very hard and finds it difficult when she is being contacted by people wanting sanitizer. Do not contact Gemma . This is being coordinated by Islay Resilience Group.

## **HARBOUR INN (Ileach 28/3/20)**

Closed until further notice.

## **HIGH SCHOOL (Facebook 27/3/20)**

Options form 2020 is now live for students, find instructions located on the school website on how to complete - <http://www.islay.argyll-bute.sch.uk/options-0>

We have received guidance from Argyll & Bute council that the school will not be open for staff or students from Monday onward. Only key workers children and vulnerable children will be able to attend.

Any outstanding coursework or assignments will have to be completed at home where possible. Pupils should consult their teacher in Microsoft Teams for specific details on each subject class. (see also SCHOOL MEALS)

## **HOME CARERS (Facebook 24/3/20)**

HOME CARERS REQUIRED [#islay](#) [#jura](#)

Have you previously work in Home Care with Argyll & Bute Council ? Would you be willing to provide essential, lifeline care in the community? We are compiling a list of individuals who are willing to assist us with ensuring services continue to be delivered in the community, during this period of uncertainty. If this is you... Please contact: Grace McDowell 01496 301348

## **ILEACH (e-mail 26/3/20)**

The office is closed to the public, but at least one of us will be in from 10am 4pm and we can be contacted on the phone 01496 810 355 or by e-mail [theileach@ileach.co.uk](mailto:theileach@ileach.co.uk)

## **ILE DRIVING TUITION (Facebook 23/3/20)**

In line with government guidance I regret that all lessons will be cancelled until further notice.

## **ISLAY & JURA COMMUNITY STORE CUPBOARD (Facebook 20/3/20)**

We are here for anyone struggling financially to buy food for the family, pets or just simply yourself.

N.B. As of now, funded by Dunlossit and Islay Community Trust, Welfare Boxes containing essential food items are available for distribution throughout the island. If you or anyone you know is struggling at this difficult time, a network of volunteers can get these supplies to people in need.

Our contact number is 07563 968518 or through the Facebook page below.  
You can call us between 9am and 5pm Monday to Friday.  
Outwith these hours you can leave a message and we'll get back to you asap.

Facebook link [https://www.facebook.com/Islay-Jura-Community-Store-Cupboard-102708657750556/?\\_tn=%2Cd%2CP-R&eid=ARDhrSTLJu-q02mG2yZruhbdR34L5pFwPX3uj5a4pcFACn2Qocmvq2sMPtsCic9ptzI9V6ZLj-IXLilb](https://www.facebook.com/Islay-Jura-Community-Store-Cupboard-102708657750556/?_tn=%2Cd%2CP-R&eid=ARDhrSTLJu-q02mG2yZruhbdR34L5pFwPX3uj5a4pcFACn2Qocmvq2sMPtsCic9ptzI9V6ZLj-IXLilb)

## **ISLAY AUTO SERVICES LTD (Facebook 20/3/20)**

In line with government restrictions put in place over the last few days to control the covid-19 outbreak we are now shutting to the public until further notice. We thank you all for your cooperation and hope you understand our actions are taken to protect us all. We will contact everyone individually on Monday to make further arrangements. Anyone with any concerns please email us at [islayautoservices@hotmail.com](mailto:islayautoservices@hotmail.com)

## **ISLAY COTTAGES (Facebook 24/3/20)**

In line with the government lock down we have closed Kilchoman House, Islay Cottages and our B&B at Tarbert House in Bowmore to bookings until end of June presently.

As such we would like to offer any of our properties to emergency key workers if required. email us at [info@islaycottages.com](mailto:info@islaycottages.com) or call 07500264612.

## **ISLAY CYCLES (Facebook 23/3/20)**

If you have been trying to phone me and not being answered, it's due to a new problem. I have been inundated with scam and other sales calls purportedly offering services during the pandemic crisis. It hasn't taken long for the criminal spivs to leap into action. If you need anything like a repair, just pop it outside. The nature of what we do means there is no need for physical interaction and is always outdoors.

**Updated 4/4/20** - If you are an NHS or care worker, we will provide you with the use of a bike, free of charge.

## **ISLAY EYEWEAR (Facebook 23/3/20)**

It is with great sadness we have been asked to close our doors for the foreseeable future due to Covid19. We want our patients to keep safe in their communities during these unfortunate circumstances. Mr Wallace will be sending glasses to myself (Aimee Gowler), and I shall be dispersing them unto you in accordance with the governments social distancing policy.

I shall be making patients aware when I am able to drop glasses off and shall be leaving them on their doorstep or in a safe place confirmed by the patient. If requested I can also leave a surface medic wipe on top of the cases after delivering. Payments can be taken over the phone, to make a payment please call 01631 563814 OR 01631 563170.

If anyone has any emergencies over the coming months please do not hesitate to contact myself or Mr Wallace on the above numbers, or myself in Facebook. We shall do our best to help you.

Although we cannot physically come and see you, advice and or reassurance can be given via telephone or email.

## **ISLAY FUNERAL DIRECTORS (Facebook 28/3/20)**

Due to the further spread of Covid-19, we have made the decision to post all Islay funeral notices on to the Community Facebook Page until further notice.

This is to help protect the Islay community and to avoid unnecessary travel with local notices.

## **ISLAY GOLF CLUB (Email to members 24/3/20)**

Scottish Golf has issued guidance to close all golf courses and the Machrie is totally closed until further notice.

## **ISLAY HAND SANITISER (Facebook 26/3/20)**

Thanks to Bruichladdich Distillery and Spirited Soaps, free bottles will be winging their way to various places on the island.

## **ISLAY HOTEL (Ileach 28/3/20)**

Closed until further notice.

## **ISLAY HOUSE HOTEL (Facebook – latest 23/3/20)**

Various take away offerings and planning lunch bags for children. Also baking bread which they can deliver. Evening takeaway with free delivery 5 – 7.30 pm – see [www.islayhouse.co.uk](http://www.islayhouse.co.uk). For details.

If any LOCALS would like to distance themselves from vulnerable relatives or housemates, we are offering special rates and will deliver food to your room without physical contact. This is particularly true for ANY OF OUR FRONTLINE MEDICAL WORKERS who don't want to endanger their families.

## **ISLAY LAUNDRY SERVICES (Facebook 30/3/20)**

Following the Government Guidance on Social Isolating we have had to make some changes as to how your laundry is Delivered and Collected.

Please phone ahead on 07919417258 or leave a message on Facebook and we will get back to you.

## **ISLAY NATURAL HISTORY TRUST (Facebook 30/3/20)**

INHT and all at the Nature Centre would like to advise that sadly we at present do not have a date for when we are likely to be able to open for the season. The safety of our staff and the general public remain of paramount importance at this very difficult time and we are thinking of you all near and far.

In the background we are continuing to plan and develop aspects of the centre in readiness for when we are able to open our doors again and welcome you all back. In the meantime, please keep in touch via our Facebook page (islayINHT) and Instagram, (naturecentreislay) we would love to hear your wildlife news and views and see any photos and nature inspired drawings/artwork you may wish to share. We are also posting lots of articles and activities to keep you busy and connected to nature, we hope you are enjoying them 🌸 🐸 🐞 🦋 🐸 🐸 🐞

## **ISLAY PHARMACY (Facebook 23/3/20, updated 24/3/20)**

We have had word today that we have slight adjustments to our opening hours, we will be open: 10am-1pm and 2pm-5pm for all services.

On a Tuesday and Saturday we remain a half day so will be open 10am-1pm. We hope this doesn't cause too much inconvenience.

We would also like to ask that when you hand in a prescription you do not wait in the shop until it's ready, please give us a minimum of 15 minutes and call back to collect it.



As of Tuesday 24th March we will be doing our best to only take card payments in the shop, contactless would be preferred. We have also put a maximum limit of only 2 people in the shop at any one time to keep everyone as safe as we possibly can and to do our bit to try and stick to the social distancing limits.

If you are vulnerable or are self isolating and cannot manage to collect your medication please feel free to phone us and give us verbal consent to deliver them for you! We can arrange delivery days and time over the phone.

We kindly ask our patients and customers to be patient with us at this time. We are doing our utmost best to have your prescriptions ready and delivered on time.

### **ISLAY PODIATRY SERVICE (Facebook 22/3/20)**

Due to the current situation with COVID - 19 and the recommendation from the HCPC, the regulatory body for Allied Healthcare Professions, Islay Podiatry Service will not be operating until further notice.

Please accept my apologies for this but we find ourselves in the strange world of self isolation and social distancing.

I will be in touch with my regular clients in the near future. If you require information or foot are advice, call me.

### **ISLAY QUILTERS (Facebook 6/4/20)**

Workshops cancelled. The Islay Quilters are co ordinating with Islay Hospital and Gortonvogie RH to make scrubs for the careers. If you are a home Carer and would like some, or a sewer and would like to help Please feel free to contact Rae on 07719633023.

### **ISLAY SHOP (Facebook 6/4/20)**

Hardware shop is open as normal; card and gift shop closed. New opening hours:  
10am - 4pm Monday to Saturday, closed Sunday

### **ISLAY STUDIOS (Facebook 23/3/20)**

In view of the serious health situation that we are experiencing we have decided to temporarily cease trading at Islay Studios and we shall re open only when it is safe to do so.

### **ISLAY WINDOW CLEANING (Facebook 20/3/20)**

In light of the current situation with COVID-19 and the necessity to ensure the spread is controlled through social distancing, we can offer alternative payment methods other than cash. We can forward these to any customers who require them and as of next week we hope to be able to take card/contactless payments. The service will continue on Islay until such time as the governments guidelines suggest it should stop, however if you wish to postpone your regular window clean at this time please don't hesitate to let me know. Employees have been provided with disposable gloves and hand sanitizer. Local businesses such as ours rely

on local customers and we can only thank those who have been so very supportive so far.  
Cheers, Donald and the team.

### **JEAN'S FRESH FISH (Phone 25/3/20)**

Due to the on going situation the trailer in Bowmore will be closed until further notice.  
Sadly no more fish for the time being, even from the van.

### **JEWELLERY (Charlotte Hannett – Facebook 18/3/20)**

Workshop closed to the public. Current projects being worked on and you can discuss any new commissions etc by e-mail/Facebook etc

### **JURA (Community Council, Facebook 20/3/20)**

**We are following non-essential travel guidelines.** Being an island off an island we have very limited medical resources and therefore it is important that the community, ferry operators and those who need to visit the island, such as those providing essential supplies, fuel, island maintenance and care, are protected as much as possible at this time. **Thank you for your understanding and we hope to welcome you back soon.**

### **JURA CHIMNEY SWEEPS (Facebook 2/4/20)**

Due to the circumstances we currently face, JCS will not be sweeping on Islay or Jura until the rules change and it is safe for us to resume appointments. Thanks for your patience.

### **KATES (Facebook 23/3/20)**

Closed until further notice.

### **KILMENY CEILIDHS (Ileach 28/3/20)**

Summer programme cancelled.

### **LABELS (Facebook 20/3/20)**

Closed until further notice.

### **LIBRARY VAN (Facebook 18/3/20)**

SORRY FOLKS JUST BEEN TOLD WE ARE HAVING TO CLOSE ALL LIBRARIES FROM 5PM TODAY. WE ARE LOOKING AT DOING HOME DELIVERIES BUT THAT HAS NOT BEEN APPROVED YET. I WILL KEEP YOU ALL POSTED WITH UPDATES.

If anyone is self isolating and needs books delivered text or phone 07884 114390 or 01436 657650.  
Stay safe and read a book!

### **LOCHINDAAL SEAFOOD KITCHEN (Facebook 20/3/20)**

Are doing takeaways and deliveries.

## **LOCHSIDE HOTEL (Facebook 21/3/20)**

Now closed.

## **LOGANAIR**

Full information at <https://www.loganair.co.uk/campaign/coronavirus-covid-19>, including various schemes about putting bookings on hold, ongoing cancellations from Glasgow (e.g. all flights to Exeter until end May).

Islay flights are reduced to twice daily SAAB 360 shared with Campbeltown.

## **MACHRIE HOTEL**

Closed until further notice.

## **MACTAGGART LEISURE CENTRE (Facebook 21/3/20)**

Centre is now closed until further notice.

## **MUNCHIE BOX (Facebook 24/3/20)**

Closed until further notice.

## **MUSEUM OF ISLAY LIFE (Email – 24/3/20)**

The museum will re-open when it is advised it can do so.

## **NATURAL HISTORY TRUST (Facebook 24/3/20)**

Closed until further notice

## **NERABUS GIN (Facebook 26/3/20)**

Following on from the Prime Minister's advice this week, we have decided to shut our shop in Islay Square from Saturday 21st March 2020 until further notice. We are very pleased to have launched our own online shop which is live as of this evening. [www.islayginltd.com](http://www.islayginltd.com)

## **NRM PLUMBING (Facebook 24/3/20)**

Following the government guidelines, I will be postponing any non essential projects during this time. I will be in touch with customers individually regarding their own specific scheduled works.

I want to reassure you that I will be available for any emergencies that are absolutely essential, for example:

- Heating breakdowns
- Hot water breakdowns
- Drain blockages
- Burst pipes
- Specific gas works
- Specific oil works

Any of these emergencies will be carried out in compliance with the new guidelines.

### **OCCUPATIONAL THERAPY (Facebook 24/3/20)**

Clients and their families are asked not to return any Occupational Therapy Equipment to any of Argyll and Bute Hospitals themselves at this time. If you have equipment that is no longer required please contact the Integrated Equipment Service on 01436 633102 and they will arrange to uplift in due course. For any walking aids please hold on to these and return them to the hospital only once the current situation has resolved.

### **PORT ASKAIG HOTEL (Facebook 26/3/20)**

Port Askaig Hotel will be open for takeaway food, tea, coffee, soft drinks.

This will be during the hours of 1PM-2.30PM and 6.30PM-7.30PM each day, and please phone ahead to order 01496840245. Off license cans/bottled beers etc are available, please ask for more details when you are phoning.

### **PORT CHARLOTTE HOTEL (Facebook 31/3/20)**

After much consideration the Port Charlotte Hotel is sorry to announce that we will not be able to offer a takeaway menu. Hotel closed

### **PORT CHARLOTTE STORES (Facebook 4/4/20)**

New Opening hours for April -- Mon- Sat : 10am to 12:30, 1.30 to 5pm Sun : 3pm to 5pm

And remember, contact us before 10.30am Monday morning (messages, weekend call, email) if you have any fruit/veg orders for Tuesday's delivery and by Tuesday morning if you have any butcher requests for Friday's delivery. 😊

### **PORT ELLEN ANGLING CLUB (Facebook 23/3/20)**

Port Ellen angling club would like to inform all members that all club competitions are hereby cancelled until further notice

### **PORT ELLEN FILLING STATION (Facebook 17/3/20)**

At this present time, Port Ellen Filling Station is open business as usual until we are told otherwise. Monday - Saturday 8.00- 5.30

To reduce contact, we ask that ALL vehicles are filled by the attendant. Card payments are preferred but we know this isn't all possible for customers.

Hand sanitiser is available inside the filling station, please use it when coming into the filling station building.

## **PORT ELLEN PLAYING FIELDS (Facebook 27/3/20)**

All facilities closed.

## **PORT MOR COMMUNITY CAFÉ (Facebook 5/3/20)**

Port Mor Community Cafe will be CLOSED during weekdays and OPEN ONLY ON WEEKENDS starting from 6th April.

NEW OPENING TIMES ARE FRIDAY, SATURDAY AND SUNDAY from 3pm to 7pm.

## **PORTNAHAVEN T IN THE CHURCH (Ileach 28/3/20)**

Cancelled until further notice.

## **POSTAL DELIVERIES (Facebook 23/3/20)**

FROM POSTAL WORKERS PAGE - So I'm a postie and would like to inform you some important information. We deliver your parcel and letters.

What you may not be aware of is we are classed as keyworkers through these terrible times.

The CWU have offered us to become an emergency service for the public. If things get worse your postie could be delivering healthcare products, food and even medication.

All that is asked from the public is:

- 1) Think about safety first, for yours and the postie.
- 2) If you see a postie coming towards your door please (DO NOT OPEN YOUR DOOR). We will sign your parcels and letters for you. We will leave the parcel, food or medication on your doorstep and then knock. Give the postie enough time to step away from the door.
- 3) If you are already outside your house, go inside or step away 2 metres from your postie. Please do not approach your postie. If we tell you to stop and back off or close your door, don't feel offended. We are only trying to help protect you from this virus.

(LET'S BEAT IT TOGETHER) please share this to let your family and friends know.

## **POST OFFICES (Facebook 20/3/20) & email 21/3/20**

From Post Office CEO - At the moment, the majority of our branches are open as usual and our supply chain is running as normal. Our priority is to keep our customers, postmasters and colleagues safe and healthy. We have advised everyone working in our branches to practice good hand hygiene and we ask that our customers do the same, as well as maintaining a sensible distance between other customers and our colleagues.

In line with government advice, we are unable to continue to service **Portnahaven Post Office Outreach** until further notice.

**Bowmore Post Office** will operate a reduced hour schedule as from MONDAY 23rd of MARCH until further notice. We are attempting to contact our customers to raise awareness. If you or a family member regularly withdraws cash at the Post Office, please endeavour to plan ahead as much as possible during the 12 week health conditions isolation period. We will be opened:  
Monday - 9am to 12.30 pm  
Wednesday - 9am to 12.30 pm  
Friday - 9am to 12.30pm

Please knock the door for entry, only one customer at a time please.  
Please do not come if you are displaying symptoms of cold, flu or COVID19

Help us keep this vital service going as long as possible by following the above procedures.  
Please share with elderly family members and those not on Facebook.

If anyone has any urgent queries or needs a specific service please phone 01496 301505 from 9am tomorrow on the above schedule.

### **POTTERY (Rosemary Fletcher – Facebook 18/3/20)**

Sadly in the present circumstances we have taken the difficult decision to temporarily stop pottery painting workshops and to close the studio to the general public for the next wee while. We want to thank everyone for their support and look forward to welcoming you all back in the near future when things have hopefully settled down. In the meantime I will be working away and if you wish to purchase something, or have pottery to collect please do get in touch via our website or pm me.

### **ROOTS & FRUITS (Facebook 25/3/20)**

Official permission to continue traveling has been granted, but have decided NO casual service from the van – pre-ordered deliveries only. Usual schedule of places visited – please do not call with orders after 5pm as they are being swamped. They will continue the service as long as they can get supplies.

### **ROYAL BANK OF SCOTLAND (Facebook 24/3/20)**

In view of the latest government guidance we have taken the difficult decision to pause our mobile fleet service with immediate effect.

Please only come to branch if it is essential. We will only permit 2 people at a time in branch.  
Banking facilities are still available online.

Until further notice with immediate effect, Bowmore branch opening hours will be Monday-Friday, 10am to 1pm.

Please be reassured that we are cleaning our surfaces a minimum of hourly.

Please only come to the branch if essential or to set up digital banking to help you with your finances during this difficult time.

## **RSPB Loch Gruinart and RSPB The Oa (e-mail 25/3/20)**

With effect from the 24 March, we are closing all of our reserves to visitors until further notice. This includes visitor centers, car parks, trails, hides and toilets.

Watching wildlife, whether from a window or a balcony or even online, can offer many of us hope, joy and a welcome distraction, and so we are keen to help you carry on connecting with the natural world.

Over the coming days and weeks, we will be sharing a wealth of ideas for how to enjoy nature at home, and to provide some inspiring and fun activities for families and others. As a charity our mission is for everyone to enjoy a world rich in wildlife, and we hope to continue to share that richness with you during this unprecedented time.

## **SCHOOL MEALS (Facebook 19/3/20)**

Although schools are closed, Islay High School kitchens will be open between 12 and 12:30 for a meal to be collected for any pupil who receives a free school meal. Further details at [https://www.argyll-bute.gov.uk/news/2020/mar/information-parents-and-carers?fbclid=IwAR2jZ6\\_YJjj\\_gOZxV4DEv9G3PS9p7RaS1ADeJA14TBctEvgqhIF2sZJw82I](https://www.argyll-bute.gov.uk/news/2020/mar/information-parents-and-carers?fbclid=IwAR2jZ6_YJjj_gOZxV4DEv9G3PS9p7RaS1ADeJA14TBctEvgqhIF2sZJw82I)

## **SCREEN MACHINE (e-mail)**

Not operating until further notice.

## **SEA SALT (21/3/20)**

With the latest (most sensible) announcement from the government, the restaurant is now closed and we have made a further reduction to our Opening Times. Things currently change in a very fast pace and with that our way we operate.

Opening Times for TAKE AWAY & DELIVERY

Closed Mondays ; Tuesday -Sunday 4.30 pm -8.30 pm

\* As Card Payments are often time consuming, we will add a second phone number to reach us: 📞01496 300300 📞01496 300301

- Card Payments ONLY! ( No Cash for the meantime )
- We prefer to take ALL orders via phone/to reduce contact
- We encourage swift transactions (in/out) the bistro and staff might ask you to wait outside while you wait for your order to allow social distancing
- staff will wear protective gloves
- Please order delivery if you are not feeling well or self-isolate and we will drop it off at

your door step

▪Menu and Prices stay the same

## **SPIRITED SOAPS (Facebook 22/3/20)**

In light of the current situation surrounding Covid-19, we have made the difficult decision to close our shop to the public. We will continue to work and are still able to post orders placed on our website, [www.spiritedsoaps.com](http://www.spiritedsoaps.com).

## **SPORTS ACTIVITIES**

All sporting activities seem to have ceased except golf (see Islay Golf Club above).

## **TAJ Mahal (Facebook 19/3/20)**

Take away service only.

## **WALK ISLAY (Ileach 28/3/20)**

Cancelled for 2020.

## **WEST HIGHLAND HOUSING ASSOCIATION (e-mail 24/3/20)**

If you hear from any of our tenants in distress or concern over rent then please direct them to us either via the mailbox: [admin@westhighlandha.co.uk](mailto:admin@westhighlandha.co.uk) or through phone or if there is a difficulty let SID know and they can advise us. We are encouraging people to speak with us as early as possible so that we can help them lodge claims/do what they need to do so that money comes through the system.